

HD SaaS® Service Portfolio

HD SaaS is a growing portfolio of Software as a Service (SaaS) solutions for business management, productivity, communication, desktop virtualization and IT infrastructure optimization.



HD SaaS services are innovative, secure, high-quality IT solutions for companies that want more from their IT!

do IT differently!

SaaS
HD

HD SaaS Portfolio

HD SaaS is a portfolio of Software as a Service (SaaS) IT solutions based on Microsoft technologies. HD SaaS has been offering complex SaaS-based IT infrastructure and Microsoft Dynamics® solutions since 2003 – both as standalone services and integrated solutions.

HD SaaS customers can choose as little as one SaaS service and as much as a full hosted, virtualized IT environment. Currently HD SaaS Portfolio offers SaaS services for Business Management, Business Productivity & Communication, IT Infrastructure Optimization, as well as vertical Industry Solutions.

HD SaaS | Business Management

HD SaaS® Microsoft Dynamics® CRM <i>Lite version available!*</i>	A Web-based CRM system with full Sales, Marketing and Customer Support suites.
HD SaaS® Microsoft Dynamics® NAV <i>Lite version available!</i>	An ERP system for small and midsize companies. A full suite for accounting, business process automation and management of assets, warehouse, sales, purchases and more. Delivered via HD SaaS Enterprise Desktop!
HD SaaS® Microsoft Dynamics® AX <i>Lite version available!</i>	An ERP system for medium and large companies. It is a complete financial accounting, business management and process automation solution. Delivered via HD SaaS Enterprise Desktop!
HD SaaS® Scribe™ Integration	Configurable data migration and integration software, used as a business tool to integrate virtually any application, data source or Software as a Service platform. It is simple to configure and provide ease of modification as business processes change.
HD SaaS® BI4Dynamics®	A Business Intelligence add-on for hosted Microsoft Dynamics NAV, which builds on original system functionality to offer powerful analytics to any company stakeholder.
HD SaaS® WorkBook	Light, browser-based, user-friendly project and resource management solution. It integrates with Microsoft Dynamics® ERP solutions and offers mobility capabilities.

* We offer different service levels to suit different cost and availability scenarios. A Lite version is available for several of our core services, specifically designed to meet essential maintenance and availability requirements.

HD SaaS service features

High availability platform based on Hyper-V™ cluster, HP BladeSystem and HP StorageWorks EVA systems

Availability SLA 99.9%

Short set up times (from 5 minutes to 3 days) depending on service

Unlimited system scalability

Full platform and services performance and availability monitoring 24x7 with automatic recovery and optimization tasks

Two-tier back-up system with Microsoft® System Center Data Protection Manager (twice per day to disks, weekly to tape library)

Fully automated maintenance (Microsoft® updates, software distribution, software and hardware inventory, desired configuration management)

Automatic service provisioning system and Customer Control Panel.

Modern next generation datacenter, fully ISO 27001 compliant for information security

Zero or minimal setup cost

Active Directory® integration

HD SaaS | Industry Solutions

HD SaaS® Elva DMS <i>Lite version available!</i>	An add-on for hosted Microsoft Dynamics NAV. It is a vertical solution for the automotive industry: vehicle dealers, car importers, spare parts traders, vehicle service companies and used car traders.
HD SaaS® HD Fleet Management <i>Lite version available!</i>	An add-on for hosted Microsoft Dynamics NAV. It is a solution for the passenger transportation industry: fleet management, maintenance and passenger transportation.

HD SaaS | Business Productivity and Communication

HD SaaS® Microsoft® Exchange	E-mail, contacts, shared calendars, tasks and anywhere access.
HD SaaS® Microsoft® Office Communications Server	Corporate instant messaging, presence, audio/video conferencing, and Enterprise Voice for businesses around the world.
HD SaaS® Microsoft SharePoint® Foundation	A team collaboration environment, where people can work on common projects and documents, automate process workflows, share calendars and contact lists.
HD SaaS® Microsoft SharePoint® Server <i>+Internet Sites</i>	Microsoft SharePoint® Server helps organizations aggregate, organize and access corporate information online. It builds on Microsoft SharePoint® Foundation by adding Business Intelligence, social networking, enterprise functionality (portal, search and content management), and business process forms. A seamless extension is available for building external Web sites and portals. Hosted Microsoft SharePoint Server 2010 available!
HD SaaS® Microsoft® Office	Applications suite for office work, business productivity and project management, and server applications for communication and collaboration. Hosted Microsoft Office 2010 available!

HD SaaS | IT Infrastructure Optimization

HD SaaS® Enterprise Desktop	Virtual workplace with anywhere access to HD SaaS Microsoft Dynamics solutions, everyday business applications and data. It is an innovative method for delivering managed desktops to end users.
HD SaaS® CORE IO Integration Server	Save money on local infrastructure optimization projects and get your environment optimized according to Microsoft Core IO Model using HD SaaS Core IO Integration server, which offers identity and access management, desktop, device and server management, security and networking, data protection and recovery.
HD SaaS® Microsoft® System Center Suite	A set of hosted server products aimed specifically at helping corporate IT administrators manage a network of Windows Server® and client desktop systems.
HD SaaS® Virtual Dedicated Server	Easily available Virtual Dedicated Server based on Microsoft® Hyper-V™ R2 and Microsoft® System Center Suite.